## CHAPTER 24

# EMPLOYMENT ASSISTANCE TO SPECIAL CATEGORIES

24.1 Employment Service, as in the past, continued making efforts to cater to the special needs of vulnerable sections like Women, Scheduled Castes / Scheduled Tribes, persons with disabilities and disabled Ex-servicemen jobseekers

#### Women

**24.2** Year-wise performance of Employment Exchanges in respect of women job- seekers for the years 2006 onwards is given below in the Table:

#### (IN THOUSANDS)

Year	Registration	Placement	Live Register of Women	Total Live Register	% of Live Register of Women to Live Register
2006	2537.4	31.3	11781.0	41466.0	28.4
2007	1835.5	46.5	12001.5	39974.0	30.0
2008	1756.1	51.9	12328.2	39114.9	31.5
2009	1989.9	53.4	12404.7	38152.2	32.5
2010	2005.4	107.1	12924.1	38818.5	33.3
2011	2122.6	85.7	13694.8	40171.6	34.1
2012	3511.0	67.8	15645.8	44790.1	34.9
2013	2233.2	58.7	16549.1	46802.5	35.4
2014	2189.4	60.8	17078.3	48261.1	35.4

#### **Scheduled Castes/Scheduled Tribes**

24.3 Performance of Employment Exchanges in respect of Scheduled Caste/Scheduled Tribe and

Other Backward Class job-seekers during 2010 onwards is indicated below in the Table:

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Category	Activity	2010	2011	2012	2013
Scheduled	Registration	6.84	8.82	12.75	10.25
Caste	Placement	0.32	0.30	0.31	0.32
	Live Register	64.04	66.82	71.66	72.92
Scheduled	Registration	3.64	3.23	3.71	3.44
Tribe	Placement	0.19	0.20	0.19	0.21
	Live Register	23.09	24.04	25.31	24.87
Other	Registration	14.75	17.00	22.77	18.33
Other	Placement	0.27	0.22	0.19	0.23
Backward Class	Live Register	99.36	105.76	116.71	114.14

Salient features in respect of SC/ST job-seekers are as under:

- Live Register of SC job-seekers has increased by 1.26 lakh from 71.66 lakh in 2012 to 72.92 lakh in 2013;
- Live Register of ST job-seekers has decreased by 0.44 lakh from 25.31 lakh in 2012 to 24.87 lakh in 2013;
- SC and ST job-seekers were 15.6% and 5.3% respectively of the total job-seekers on the live register at the end of 2013;
- Placement of SC job-seekers has increased from 30.9 thousand in 2012 to 31.8 thousand in 2013.

#### Coaching-cum-Guidance Centres (CGCs)

**24.4** Twenty four Coaching-cum-Guidance Centres (CGCs) for SCs/STs have been set up, one each at Delhi, Jabalpur, Kanpur, Chennai,

Hyderabad, Thiruvananthapuram, Kolkata, Jaipur, Ranchi, Surat, Aizawl, Bangalore, Imphal, Hissar, Nagpur, Bhubaneswar, Guwahati, Mandi, Kohima, Jowai, Jammu, Jalandhar, Naharlagun (Arunachal Pradesh) & Puducherry. The CGCs at Jowai & Puducherry are in the process of being made functional.

#### **These Centres:**

- Provide employment related coaching-cumguidance to SC/ST applicants.
- Provide information on job requirements and the type of tests/interviews they are likely to face when called by the employers.
- take appropriate follow up action with the employers to ascertain the results of submission against reserved vacancies.
- undertake job development work besides providing occupational information/vocational guidance & counselling and organising

Confidence Building Programmes for jobseekers.

- provide facilities to SC/ST job-seekers for practising shorthand and typing at the above Centres except Coaching-cum-Guidance Centres located at Aizawl, Hissar, Bhubaneswar, Guwahati, Mandi, Kohima, Jowai, Jammu, Jalandhar and Naharlagun.
- Arrange from time to time, pre recruitment training programme for SC/ST candidates to improve their employability through competitive examinations conducted by the Staff Selection Commission, etc. for group 'C' posts in collaboration with various employing authorities and recruiting agencies.

#### Salient features

- A Special Coaching Scheme to prepare SC/ST candidates for competitive examinations/ selection tests for Group 'C' posts is being operated through CGC in Delhi.
- So far, 7531 SC/ST job seekers have successfully completed coaching for clerical/ stenographer posts in 31 phases.
- The coaching is of 11 months duration and the trainees are paid stipend besides free course books and limited stationery. The Coaching Institutes are paid professional charges for imparting coaching to SC/ST candidates.
- Guided by the benefits derived from the above Special Coaching Scheme, the scheme has been extended to 21 more places at Kanpur, Kolkata, Bangalore, Hyderabad, Ranchi, Surat, Guwahati, Imphal, Hisar, Jabalpur, Chennai, Thiruvanathapuram, Jaipur, Bhubaneswar, Mandi Nagpur, Delhi, Jammu. Jalandhar Kohima & Naharlagun.
- In 21 phases of the extended scheme, 9157 SC/ST candidates have successfully

completed the coaching. The 22nd phase is in progress with effect from 01.07.2015.

## Scheme for providing Computer Training to SC/ST job seekers registered with the Employment Exchanges

24.5 This scheme was started with effect from February 2004, with a view to provide Computer Training to SC/ST educated job seekers registered with the Employment Exchanges through outsourcing training facilities. The training of six months duration was arranged at Banglore, Bhubneshwar, Chennai, Delhi, Guwahati, Hissar, Hyderabad, Jaipur, Kolkota, Nagpur, Surat, Kanpur, Thiruvantapuram, Ranchi & Mandi and is coordinated by respective Coaching-cum-Guidance Centre of DGE located at these places. So far 5 phases of the scheme were completed and 3086 candidates were imparted training. It was observed that six month Computer Training Course was not of much help to the candidates to provide employability in view of changing demands in the Labour Market. From the year 2009-10 it has therefore, been decided one year 'O' Level Computer Training to 1000 SC/ST candidates through DOEACC society under the Department of Information Technology which has been started w.e.f. 03.08.2009. In addition to the above said places, the training is also being imparted at Jammu, Jalandhar, Imphal & Kohima w.e.f. 03.08.2009. The training of 7 batches has already been completed. In seven batches, 11960 SC/ST candidates were admitted & provided training under the modified 'O' level one year computer training through DOEACC Society (now National Institute of Electronics & Information Technology). The 8th batch of the "O" level one year Computer Training has been started w.e.f July 2015 with a seating capacity of 2000 SC/ST jobseekers at 21 CGC for SC/STs including CGC at Naharlagun in addition to the above said places. The one year 'O' level Computer Hardware Maintenance Training has also been started with effect from 01.08.2012.

- 24.6 The training of three batches has already been completed. In three batches, 4350 SC/ST candidates were admitted &provided training. The 4th batch of one year Computer Hardware Maintenance Training has been started w.e.f August,2015 with a seating capacity of 1000 SC/ST candidates at 19 CGC for SC/STs at all the above said places except Hisar& Jalandhar.
- **24.7** For schemes of Employment Directorate, Budget of Rs.18.90 crore has been kept during 2015-16. The important Schemes are "welfare of

SC/ST jobseekers through coaching, Guidance and Vocational Training and Introduction of new courses in existing Coaching-cum-Guidance Centres (CGCs) for SC/STs and Establishment of new CGCs in the States not covered so far" and "Rehabilitation of Handicapped".

**24.8** The details of the Budget Estimates of the Plan Schemes of Employment Directorate for Financial year 2015-16 are given below in the Table:

#### **Table**

SI.No.	Plan Schemes under Employment Directorate	Budget Estimates 2015-16 (Rupees in crore)	
	Schemes/Programmes		
1	Welfare of SC/ST jobseekers through coaching, Guidance and Vocational Training and Introduction of new courses in existing Coaching-cum-Guidance Centres (CGCs) for SC/STs and Establishment of new CGCs in the states not covered so far.	12.30	
2	Construction, upgradation & Maintenance of Office Building, Staff Quarter, Skill Training Institute, VRCs for Handicapped and Rural Rehabilitation Extension Centres	6.60	

DBT Scheme "9498-Stipend to Trainee under the Scheme of Welfare of SC/ST jobseekers through Coaching, Guidance and Vocational Training in the Ministry of Labour & Employment (Old Scheme No-0586)

24.9 Ministry of Labour & Employment has 24 Coaching-cum-Guidance Centres for SC/STs at Aizwal, Bangalore, Bhubaneswar, Kolkata, Delhi, Guwahati, Hisar, Hyderabad, Imphal, Jammu, Jabalpur, Jalandhar, Jowai, Jaipur, Kanpur, Kohima, Mandi, Chennai, Nagpur, Ranchi, Surat, Thiruvananthapuram, Puducherry and Naharlagun. The location of these centers have

been determined on the basis of the following criteria:

- High incidence of SC/ST people in the population.
- Proportion of SC/ST candidates on the Live Register of Employment Exchanges.
- Availability of Employment opportunities in the area.
- **24.10** The DBT Scheme "9498 Welfare of SC/ST job seekers through Coaching Guidance and Vocational Training and introduction of new

courses in existing CGCs and establishment of new CGCs in states not covered so far" in the Ministry of Labour & Employment has been commenced from 01.01.2013. This Scheme has been currently running in 21 Centers, out of which 7 Centers are covered under 121 identified DBT Districts under phase-I & phase-II, The CGC Hyderabad, Ranchi are covered under Phase-I and CGC Delhi, Jabalpur, Jalandhar, Mandi and Thiruvananthapuram are covered under phase-II.

24.11 Under this Scheme total 1300 candidates have been selected at 21 Centers. 460 beneficiaries are covered under 121 identified DBT Districts under phase-I and Phase-II. At 7 Centers and 14 Non-DBT Centres, the payment @ Rs. 500/per month as stipend is made on the basis of minimum 80% attendance during a particular month. During financial year 2014-15, payment of all beneficiaries for DBT and Non-DBT Districts has been made through CPSMS portal online only.

24.12 Under these Schemes the number of candidates is increased from 1300 to 4300 candidates which have been selected at 21 CGCs Centres under three sub-schemes i.e., (1) Special Coaching Scheme, (2) Computer O Level Software w.e.f. 01.07.2015 and (3) Computer Hardware Course w.e.f. 01.08.2015. The Scheme of Special Coaching and O Level Software start in the month of July every year and Computer Hardware Course starts in the month of August every year. For all the three schemes stipend is paid through CPSMS Portal only.

#### Persons with Disabilities

#### **Employment Exchanges**

**24.13** The Employment Service has been making special efforts to cater to the special needs of disabled job-seekers, performance of which for the last five years is given as under:

#### Performance of Employment Exchanges in respect of Disabled Job-Seekers

#### (IN THOUSANDS)

Year	Registration	Placements	Live Register
2004	52.4	3.4	565.9
2005	57.2	3.2	578.9
2006	58.8	3.4	597.4
2007	57.7	3.4	660.0
2008	54.9	3.7	669.4
2009	56.1	3.3	665.5
2010	57.0	3.2	664.2
2011	63.2	3.3	687.3
2012	54.1	2.1	715.2
2013	30.486	1.871	717.271

- There has been consistent increase in the number of persons with disabilities on the Live Register.
- The number of disabled job-seekers placed during 2012 was 2.1 thousand.

## Special Employment Exchanges for Physically Handicapped

24.14 Although, Employment Exchanges under the National Employment Service are generally responsible for the placement of Physically Handicapped, Special Employment Exchanges were also set-up for their selective placement. These exchanges attempt at securing for the disabled the most satisfying form of employment suitable to their residual physical and mental potentialities. As on December, 2013, there were 40 Special Employment Exchanges for physically handicapped and 38 Special Cells dealing with physically handicapped.

24.15 Thirty Eight Special Cells for the physically handicapped with a Special Placement Officer attached to the normal Employment Exchanges and funded by the Central Government have so far been set up by the Ministry of Social Justice & Empowerment. These are in addition to the Special Cells/Units opened for the handicapped applicants at the Employment Exchanges by various State Governments.

**24.16** The performance of the Special Employment Exchanges during 2011, 2012 and 2013 is given in the following table:

Year	2011	2012	2013
Registration	10213	13606	5653
Placement	462	237	249
Live	98639	102687	94657
Register			

### Vocational Rehabilitation Centres (VRCs) for Handicapped

24.17 The Ministry of Labour & Employment is committed to the implementation of the provisions of the Persons with Disabilities Act, 1995. The Directorate General of Employment (DGE) has been regularly co-ordinating and supporting Ministry of Social Justice & Empowerment which is the Nodal Ministry for the welfare of people with disabilities.

Twenty one Vocational Rehabilitation Centres (VRCs) for handicapped are functioning in the country, out of which, one Centre at Vadodara has been set up exclusively for women with disabilities. One VRC at Ranchi has been established during 2013-14 and is in the process of operationalization.

- These centres evaluate the residual capacities of people with disabilities and provide them adjustment training and skill training with a view to integrate them in the economic main stream and make them productive citizens of the country.
- These centres play proactive role in creating public awareness and community participation in the rehabilitation of persons with disabilities.
- During 2014-15 (upto 31.10.2015), these Centres have registered 19,943, evaluated 19,878 and rehabilitated 7,354 Persons with Disabilities.
- Construction of a barrier free building for VRC, Guwahati has been completed.
- Skill development Initiative scheme based on Modular Employable Skill has been introduced in VRCs for imparting training to Persons with Disabilities.
- To synergize the link between demand and supply of skilled workforce, the Government has decided to transform VRCs into Model Career Centres for PWDs. The Centres will focus on career counseling as a key activity for youth with disability to pursue skill enhancement courses that are market-driven. The officers of the VRCs are being trained on professional counselling techniques. Outreach counselling sessions and job fairs will being key activity in theses Career Centres.

## Assistance to Disabled Ex-Servicemen and Dependants

24.18 In order to provide placement services to

the disabled Ex-Servicemen/Border Security Force Personnel and the dependants of Defence Service Personnel/Border Security Force personnel killed or severely disabled in action, against the vacancies reserved for ex-servicemen and earmarked for priority categories an Ex-Servicemen Cell was set up in the Directorate General of Employment & Training in July, 1972. Subsequently, the scope of the special service was also extended for the benefit of ex-servicemen disabled during peace time as well as dependants of the Defence Service Personnel killed or severely disabled in peace time provided that the death or disability was attributable to military service with effect from Feb. 1981.

24.19 Placement service to the dis-abled Ex-Servicemen/Border Security Force personnel and their dependents is provided through an Exservicemen Cell set up in DGE&T (Hqrs). At the end of October, 2015 there were 259 disabled soldiers and 2,475 dependents awaiting employment assistance through the Ex-Servicemen Cell.

#### **Minorities**

24.20 In pursuance of the Prime Minister's directive for full integration of minorities in all aspects of national life, the State Governments have been advised to ensure that no discrimination is made against minority communities in matters of registration and in sponsoring names by Employment Exchanges. The State Governments have also been advised to create monitoring cells to watch the progress of minorities in the matter of their registration and placement and to instruct the Employment Exchanges to organize mobile Employment Exchange Registration Camps in minority concentration areas.

**24.21** In all there were 58.9 lakh job-seekers on the Live Registers of Employment Exchanges belonging to the minority communities at the end of December 2012. These account for 13.1% of total job-seekers on the Live Register.