



## Special Campaign 2.0 and Special Swachhta Campaign 2.0 in EPFO

99% of the target (2390) Public grievances successfully resolved

Rs 19 lakhs revenue generated by disposal of scrap

5 lakh files reviewed, 95788 disposed

Facilitation of Jeevan Praman for paralyzed pensioners carried out

**EPFO exceeds the targets set under Special Campaign 2.0**

Posted On: 31 OCT 2022 6:59PM by PIB Delhi

EPFO has led from the front in Special Campaign 2.0 and Special Swachhta Campaign 2.0 since the launch of the programme on 2<sup>nd</sup> October, 2022. It achieved significant progress in disposal of pending matters under Special Campaign SCDPM 2.0. While more than 5 lakh physical files (505501) out of a set target of 414470 files have been reviewed, more than 95788 files which have lost their purpose have been weeded out. Further approximately 2806 e-files have been reviewed for closure and more than 2794 e-files have been effected signifying the prompt disposal of routine matters. Simultaneously, in the realm of grievances, EPFO has disposed of approximately 2390 public grievances out of a set target of 2408 grievances.

During the Swachhta Campaign 2.0, EPFO had identified 16 Campaign sites in various categories of urban, semi-urban and remote areas which have gone under major transformation in their physical infrastructure and working atmosphere. In addition, EPFO has carried out cleanliness drive in 945 sites against the target of 726 sites generating a revenue of approximately 19 lakhs by disposal of scrap and other unusable material.





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# SWACHHTA CAMPAIGN BY EPFO AT VARIOUS SITES



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## Cleanliness drive in EPFO under Special Campaign 2.0





EPFO has taken Special Initiative for adopting best practices during Special Campaign. Regional Office, Chandigarh has initiated a campaign to do Jeevan Praman of bedridden/ paralyzed pensioners at their homes through face authentication application. Further Regional Office, Jodhpur and Regional Office Gorakhpur have taken initiative for providing wheelchair facilities to old age and specially abled visitors. Regional Office, Rajkot has started an initiative titled “Jeevan Praman Rath” for visiting the homes of for old age/ specially abled pensioners for facilitation of their Jeevan Praman (Digital life certificate).



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## Special initiatives of EPFO under Special Campaign 2.0



**Jeevan Praman of Bedridden/Paralyzed pensioners at home through Face Authentication App by EPFO Chandigarh**



**Providing wheelchair facilities to old age visitors visiting EPFO Gorakhpur**



**Initiative to collect Jeevan Praman from Home of Pensioners by EPFO Rajkot**





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**MJPS/SSV**

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