

Union Minister Dr. Mansukh Mandaviya Releases Updated Manual for Inspector cum Facilitator of EPFO

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Union Minister of Labour & Employment and Youth Affairs & Sports, Dr. Mansukh Mandaviya released the updated Manual for Inspector cum Facilitator of the Employees' Provident Fund Organization (EPFO) in New Delhi today.



Dr. Mandaviya emphasised that role of an Inspector has undergone a significant transformation. This 'Inspector' role is more of a 'Facilitator', reflecting the broader scope of responsibilities now expected from field functionaries. The updated manual, comprising 16 meticulously designed chapters, covers the entire spectrum of duties and responsibilities of an Inspector cum Facilitator. From regulatory oversight to fostering compliance, and from outreach initiatives to building essential partnerships, this manual will serve as a guiding compass for all our stakeholders. He impressed upon all officers to ingrain the manual with an intent to improve ease of doing business.



The manual is aligned with the three new criminal laws—the Bharatiya Nyaya Sanhita (BNS), the Bharatiya Nagarik Suraksha Sanhita (BNSS), and the Bharatiya Sakshya Adhiniyam (BSA) which are integral to the current legal framework. The manual reflects EPFO's commitment to transparency, integrity, and efficiency. The manual will serve as a catalyst for Inspectors cum Facilitators of EPFO to grow into dynamic, empathetic, and resourceful champions of social security across the nation.

आज @socialepfo में निरीक्षण एवं सुविधा प्रदाता के लिए नए मैनुअल का लोकार्पण किया गया, जो हमारी कार्यपद्धति को अधिक गति प्रदान करेगा तथा इंस्पेक्टर के कार्यों में पारदर्शिता एवं विभाग की कार्य क्षमता बढ़ाने को सुनिश्चित करेगा

इसके लिए मैं पूरी EPFO टीम को हार्दिक बधाई देता हूँ pic.twitter.com/Y3AF6u3J5a

— Dr Mansukh Mandaviya (@mansukhmandviya) August 14, 2024

Union Minister also reviewed the action taken and the outcomes of the previous Chintan Shivir.

Union Minister stressed on root cause analysis of grievances and continuous brain storming to solve the existing issues and forecast any problems that may arise in future. He highlighted the use of arbitration, plea bargaining and Lok Adalats to decrease the number of legal cases.

EPFO draws its strength from a forward-thinking approach to public service delivery. As we work towards a 'Viksit Bharat,' the twin objectives of ease of living and ease of doing business remain central to the mission of delivering social security.

Smt. Sumita Dawra, Secretary, Ministry of Labour & Employment, Smt. Neelam Shami Rao, Central P F Commissioner and senior officials of the Ministry of Labour and Employment & EPFO were also present on the occasion.

Himanshu Pathak

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