

Secretary (Labour & Employment) monitors progress of integration of Platform Aggregators and Registration of Gig Workers on eShram Portal in New Delhi

Platform Aggregators, a key stakeholder, to expedite the registration of Platform Workers on eShram portal: Labour Secretary

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Secretary, Ministry of Labour and Employment, Government of India, Ms. Sumita Dawra chaired a meeting today in New Delhi with platform aggregators to monitor the progress of integration of platform aggregators through API and registration of platform workers on eShram portal. Representatives from major platform aggregators across sectors including ride sharing, food & grocery delivery, logistics, health care, etc., along with officials from Labour Bureau, National Council of Applied Economic Research (NCAER) and Knowledge Partners, participated in the meeting.



During her opening remarks, Secretary, MoLE highlighted that the Government is working on options for providing social security benefits to platform workers across the country, and is developing a comprehensive

framework for them, on a mission mode. Onboarding of aggregators and platform workers is a critical prerequisite of seamless and comprehensive delivery of the social security benefits envisaged under the Code on Social Security, 2020. For this, the Government had launched an aggregator module on eShram portal in December 2024 and requested all platform aggregators to onboard platform workers. The Ministry has been regularly monitoring the progress of integration of platform aggregators and registration of platform workers on eShram portal, she added.



During the meeting, Ms. Dawra emphasised on the critical role played by platform aggregators in the success of this initiative and urged them to take ownership of completing the onboarding process on eShram, in a time bound manner. It was directed that the progress would be monitored on a daily basis to ensure that this initiative can go-live and social security benefits can be accessed effectively.



Himanshu Pathak

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