

Ministry of Labour & Employment signs MoU with Swiggy in Presence of Union Ministers Dr. Mansukh Mandaviya and Sushri Shobha Karandlaje

MoU to Enhance Gig and Logistics Employment Opportunities on NCS and Create Over 12 Lakh Job Opportunities in 2–3 years

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Ministry of Labour & Employment and Swiggy signed a Memorandum of Understanding (MoU) in New Delhi today, marking a significant step toward strengthening employment linkages in the gig and logistics sector through the National Career Service (NCS) portal. The MoU was signed in the presence of Union Minister of Labour & Employment, Dr. Mansukh Mandaviya and Union Minister of State for Labour & Employment, Sushri Shobha Karandlaje.



In his address, Dr. Mandaviya stated, “The National Career Service portal is a dynamic platform connecting job seekers and employers across India. With over 1.25 crore active job seekers and 40 lakh registered employers as of January 31, 2025, it is playing a crucial role in workforce mobilization. This partnership with Swiggy will further extend the portal’s reach into the fast-growing gig and platform economy, enabling access to flexible and location-based opportunities for millions of youth.”

Dr. Mandaviya welcomed the collaboration and appreciated Swiggy’s commitment to potentially mobilize

over 12 lakh job opportunities in the next 2–3 years through the NCS portal. “This collaboration represents a win-win model, while Swiggy will gain access to a diverse, skilled, and job-ready talent pool, lakhs of job seekers across the country will benefit from enhanced visibility and access to employment opportunities,” Union Minister said.

Highlighting the platform’s accessibility and reach, Union Minister reiterated the government's vision of making NCS a one-stop solution for employment, skilling, and counselling, and at the same time capable of hyperlocal job matching and supporting both domestic and international placements.

Under this MoU, Swiggy will integrate its gig opportunities—including delivery, logistics, and support roles—onto the NCS portal. This real-time integration will enhance visibility of gig jobs for NCS users, who will benefit from timely and verified work opportunities across urban and semi-urban areas.



Mr. Dinker Vashisht, Chief of Corporate Affairs, Swiggy, welcomed the collaboration and emphasized the importance of partnerships between Gig platform and government platforms to scale employment. “Swiggy’s journey showcases how digital entrepreneurship can transform livelihoods. This MoU will empower job seekers and align with our commitment to inclusive growth in the new-age economy.”

It is one of the steps, in the series of signing MoUs with the private employers/ portals, other leading employment/ Gig platforms etc. to bridge the gap between jobseekers and private sector employment, enabling a holistic approach to public-private coordination in job facilitation.

Salient Points of the MoU:

- Swiggy will regularly post verified gig and delivery job opportunities on the NCS portal and conduct hiring through it.
- API-based integration will ensure real-time job postings and seamless application tracking for users.
- Focus on inclusive hiring, particularly promoting employment opportunities for youth, women, and those seeking flexible work.
- The partnership is expected to support structured onboarding, digital empowerment, and awareness of worker welfare schemes.



The Ministry of Labour & Employment remains committed to improving employment outcomes across sectors through the NCS portal and will continue engaging with the private sector to foster an enabling ecosystem for India's diverse workforce.

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