

SAMADHAN PORTAL

Posted On: 21 JUL 2025 6:07PM by PIB Delhi

Industrial disputes, claims and complaints filed on SAMADHAN Portal by workers, trade unions and employers, are handled by Regional Offices of Central Industrial Relations Machinery (CIRM).

Region-wise details of number of Industrial disputes (including termination), claims under various Acts viz. Payment of Gratuity Act 1972, Minimum Wages Act 1948, Maternity Benefit Act 1961, Equal Remuneration Act 1976 & Payment of Wages Act 1936 and General Complaints received, disposed and pending are given at **Annexure**.

Resolution of disputes and claims is done by way of conciliation and quasi-judicial process by CIRM officers designated as competent authorities under respective Acts. Time taken to resolve disputes and claims depends upon various factors like nature of complaints, number of complainants/ Trade Unions involved; number and nature of demands, financial liabilities involved etc.

This information was given by the Minister of State for Labour and Employment Sushri Shobha Karandlaje in a written reply to a question in Lok Sabha today.

Annexure

SAMADHAN PORTAL: Region Wise Data										
S.N o.	Region	FY 2024-25								
		Industrial Disputes (i n c l u d i n g Termination)			Claims (under various Acts PG, MW, MB, ER, PW)			General Complaints		
		Receive d	Dispose d	Pendin g	Receive d	Disposed	Pendin g	Receive d	Dispose d	Pe g
1	Ahmedabad	843	726	117	720	585	135	723	582	14
2	Ajmer	665	576	89	860	653	207	522	391	13
3	Asansol	256	170	86	290	144	146	146	127	19
4	Bangalore	755	612	143	1431	962	469	640	516	12
5	Bhubaneswar	562	442	120	481	289	192	291	169	12
6	Chandigarh	1213	1031	182	1972	1342	630	1127	962	16
7	Chennai	754	620	134	1610	1094	516	577	360	21
8	Cochin	837	679	158	552	217	335	313	208	10
9	Dehradun	755	662	93	1828	907	921	970	729	24
10	Delhi	2321	1703	618	2850	1223	1627	1104	688	41
11	Dhanbad	518	346	172	1276	828	448	337	171	16
12	Guwahati	170	144	26	261	198	63	160	81	79
13	Hyderabad	847	739	108	3383	1491	1892	838	590	24

14	Jabalpur	646	589	57	2823	2524	299	860	533	32
15	Kanpur	891	784	107	981	717	264	675	370	30
16	Kolkata	587	451	136	1291	565	726	443	314	12
17	Mumbai	879	678	201	2901	1197	1704	1145	638	50
18	Nagpur	500	204	296	780	436	344	494	78	41
19	Patna	423	381	42	901	581	320	969	912	57
20	Raipur	423	378	45	484	364	120	276	146	13

*** Received and Pending cases include cases carried forward from last FY + cases received/pending in current**

- **PG : Payment of Gratuity Act, 1972**
- **MW : Minimum Wages Act, 1948**
- **MB : Maternity Benefit Act, 1961**
- **ER : Equal Remuneration Act, 1976**
- **PW : Payment of Wages Act, 1936**

MG/DK

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