

Ministry of Labour and Employment Advances in Cleanliness and Administrative Efficiency

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In line with Prime Minister Narendra Modi's vision for a cleaner and more efficient government, the Ministry of Labour and Employment is taking concrete steps to institutionalize *Swachhata* (cleanliness) and reduce pendency in administration across the Ministry, its autonomous bodies, and field formations.

Key Achievements (November 2024 – August 2025):

- **811 Physical Files Weeded Out:** A major clean-up drive has led to the removal of outdated and redundant physical files, promoting better organization and efficiency.
- **Full Implementation of E-Office:** The Ministry has achieved complete adoption of the E-Office platform, eliminating paper-based workflows and enhancing transparency and productivity.
- **97% Public Grievances Resolved:** Out of 3,74,997 grievances received, 3,64,383 have been addressed, reflecting the Ministry's unwavering focus on timely service to citizens.
- **98% Disposal of Grievance Appeals:** Out of 38,283 appeals received, 37,558 grievance appeals have been successfully resolved, reaffirming the Ministry's commitment to responsive governance.
- **500+ Cleanliness Drives Conducted:** Swachhata campaigns were carried out across more than 500 sites, demonstrating the Ministry's deep-rooted commitment to maintaining hygienic and organized workplaces.

Looking Ahead: Special Campaign 5.0 (2nd – 31st October 2025):

The Ministry is gearing up for *Special Campaign 5.0*, a focused month-long initiative aimed at further institutionalizing cleanliness practices and reducing backlogs across all levels of the organization. This campaign will reinforce the Ministry's commitment to responsive governance, transparency, and a citizen-first approach.

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