

The Ministry of Labour and Employment's Commitment to Special Campaign 5.0: Progress in the First Two Weeks of Implementation (02.10.2025 – 16.10.2025)

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The Ministry of Labour and Employment, in close collaboration with its attached, subordinate, and autonomous organizations, is steadfast in its commitment to achieve the objectives set forth during the preparatory phase of *Special Campaign 5.0*. The campaign places a significant emphasis on addressing key issues viz. Public Grievances, Appeals and on improving the management of physical files and optimizing administrative processes across the Ministry and its organisations.

As of the first two weeks of the implementation phase (October 2 – October 16, 2025), the Ministry has made impressive strides towards meeting its ambitious goals. Specifically:

- **Public Grievances:** A total of 39,599 out of 55,113 Public Grievances have been successfully addressed, demonstrating a strong commitment to resolving citizens' concerns in a timely manner.
- **PMO References:** The Ministry has disposed of 521 of the 708 PMO References, further enhancing its responsiveness to high-priority matters flagged by the Prime Minister's Office.
- **Public Grievance Appeals:** 2002 out of 2479 Public Grievance Appeals have been processed and closed, showcasing the Ministry's efficiency in handling appeals within the established timeline.
- **File Reviews:** A thorough review of 77,411 out of 2,18,697 files has been completed, contributing to more organized and accessible records, and ensuring the removal of outdated or unnecessary paperwork.
- **Cleanliness and Space Optimization:** Significant progress has been made in cleaning and organizing physical spaces. A total of 2,285 out of 2,289 designated sites have been cleaned, and 1,12,691 square feet of office space has been cleared, further optimizing the workplace environment.

Special Campaign 5.0 is being implemented across the Ministry's entire network of Attached, Subordinate, and Autonomous Organizations nationwide. This ambitious initiative aims to reduce the backlog of pending matters, enhance space utilization, and streamline office processes to improve overall operational efficiency.

Beyond simply addressing administrative issues, *Special Campaign 5.0* also seeks to create a more organized, productive, and cleaner working environment. By focusing on both procedural and environmental improvements, the Ministry aims to foster a workplace culture of accountability, efficiency, and transparency across all participating organizations.

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